

## MANAGEMENT SYSTEM POLICY

The Box reputation was forged during the 1900's through hard work, quality, ethics and an emphasis on relationships. Our commitment and loyalty to all clients has guaranteed our success and ensures our reputation remains our finest asset. We are extremely proud of our reputation and this is demonstrated in our consistently high level of service delivery. By partnering with our clients and other interested parties and promoting the principles of "best practice" we provide the delivery of construction and design management services in a safe, efficient, reliable and environmentally sustainable manner.

Wherever we operate top management will:

- Strive to achieve our goal of providing safe and healthy working conditions with zero harm to people and the environment;
- Develop a framework for managing and reviewing measurable objectives and targets that promote continuous improvement of our environmental, quality, health and safety performance;
- Identify and eliminate all hazards both internal and external that may affect intended outcomes and have an adverse effect on our operations and the environment;
- Promote a work culture that achieves corporate targets through work/life balance, safe behaviour, environmental awareness and use of quality systems;
- Comply with all legal requirements, legislation, regulations and other requirements relevant to our operations;
- Clearly document environmental, quality, health and safety roles and responsibilities and ensure that they are clearly communicated, understood and accepted;
- Ensure consultation and participation of staff and contractors have the necessary information, training, resources and supervision to meet regulatory and corporate requirements;
- Strive to understand our customers' needs and expectations, meet their requirements and aim for total satisfaction of all interested parties;
- Be honest, consistent and fair in our dealings with our clients, contractors and suppliers;
- Top management will demonstrate these commitments by meeting the requirements of ISO14001, ISO9001, AS/NZS4801 and ISO45001.

Simon Box Managing Director 30<sup>th</sup> June 2020